



5500 Bolsa Ave, #200 Huntington Beach, CA 92649
Phone: 800-755-2488 x224 Fax: (626) 214-9094

RETURN POLICY

All pre-approved returns must have the RGA # printed on the outside of the package or it will be returned to you.

No credit will be authorized on the following claims:

- Parts purchased over 30 days ago
- Special order parts
- Returns without proper authorization
- Non-Chute Doctor items – products manufactured by others

Credit/exchange will be issued upon The Chute Doctor inspection & approval. All returns must be shipped freight prepaid.
Please return item(s) with RGA number marked on the outside of the box to the address listed below:

The Chute Doctor: Returns Department
1016 E. Edna Place Covina, CA 91724

All returned products are subject to inspection. Products damaged through neglect due to improper packaging or in shipment (*this includes merchandise that was received & assumed defective by the customer*), will void the warranty & will be returned to you non-repaired at your expense.

RETURN GOODS AUTHORIZATION REQUEST

INSTRUCTIONS

Please complete this form and fax it to us at (626) 214-9094.

Upon review and approval, you will be notified by our Customer Service Department of the appropriate action.

1. For warranty & defective items – pack the item(s) securely in the original product packaging, if possible. Place a copy of the RGA form & a copy of the original invoice in the box with the item(s) you are returning. Be sure to write the RGA # on the outside of the box.
2. All returns may be subject to a 15% restocking fee. Pack the item(s) securely in the original product packaging, if possible. All products must be returned in their original condition, to ensure credit. Items returned must be accompanied by the original packaging, parts, pieces, accessories, manuals or other printed materials in order to be eligible for a refund.

To Be Completed by The Chute Doctor

RGA #	
Date Issued	

To Be Completed by Customer

Order #		Invoice #		Company		
Address						
City				State	Zip	
Phone		Fax		Email		
Qty	Part Number	Details of Claim		Exchange	Credit	Repair
				\$	\$	\$
				\$	\$	\$
				\$	\$	\$
				\$	\$	\$
				\$	\$	\$

(if you would like to fax)

FOR CHUTE DOCTOR INTERNAL USE ONLY:

Return to stock; Charge 15% restocking fee \$ <input type="checkbox"/>	CM# Issued	Date
Waived restock fee. Returned within 3 days. <input type="checkbox"/>		
Total Refunded \$	Item Scrapped	Date

THANK YOU
The Chute Doctor